

Hurricane Michael webcopy

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October 22 – Disaster Grace Period Update

The Agency is extending the “disaster grace period” for Hurricane Michael from October 22 through November 9, 2018 for the following twelve counties that the Federal Emergency Management Agency (FEMA) has designated as a major disaster area: Bay, Calhoun, Franklin, Gadsden, Gulf, Holmes, Jackson, Leon, Liberty, Taylor, Wakulla, and Washington.

Members in these counties can continue to receive inpatient and outpatient services without prior authorization, regard for service limitations, or whether the member has temporarily relocated to another region or state. Providers can check the [Hurricane Michael Emergent Claims Processing page](#) for specific details.

The state of emergency and 30-day emergency prescription refills continue in all 35 counties listed below.

October 08 – Hurricane Michael update

Important information about Hurricane Michael

Effective October 08, 2018, Governor Rick Scott has declared a state of emergency in 35 Florida counties due to the potential impact of Hurricane Michael. At this point in time this includes Escambia, Santa Rosa, Okaloosa, Walton, Holmes, Washington, Bay, Jackson, Calhoun, Gulf, Gadsden, Liberty, Franklin, Leon, Wakulla, Jefferson, Madison, Taylor, Hamilton, Suwannee, Lafayette, Dixie, Columbia, Gilchrist, Levy, Citrus, Bradford, Pasco, Hernando, Pinellas, Hillsborough, Manatee, Alachua, Union and Baker counties.

This means that members in these 35 counties may refill their regular prescriptions earlier than usual to ensure a sufficient supply. Members may receive up to a 30-day emergency prescription refill of maintenance medication until December 7, 2018.

If you're a member, please visit your pharmacy to receive up to a 30-day emergency prescription refill. If you have any questions, please contact Member Services at **1-855-355-9800** (TDD/TTY **1-855-358-5856**).

If you're a provider, we thank you for serving our members every day. If you have any questions regarding the state of emergency or prior authorizations, please call Provider Services at **1-800-617-5727**.